# Refund Policy for KOADX

# Beautiful Code, Automated

Code Generation by Nionnet

# Refund Policy

Refunds are not usually available for the use of our KOADX subscription-based Code Generation services.

This is because the generated code is entirely determined by the model you submit and on a process that is fully automated.

After generation, the source code is immediately available for secure download, and once that code is retrieved by you a refund would be inappropriate.

**Please contact info@nionnet.com for further details.**

A refund/partial-refund will be considered if:-

1: The generated code, once retrieved and without alteration, fails to compile and Nionnet are in breach of the SLA for resolving the issue

2: The KOADX online portal is consistently unavailable and Nionnet are in breach of the SLA for resolving the issue.

*Note: Nionnet accepts no responsibility for resolving access failures caused by network restrictions applied by the customer or in the locality from where the customer is attempting to access the portal.*

3: If there has been an error in billing